



TERMS AND CONDITIONS OF PURCHASE AND USE

1. TAKING CARE OF THE SKIPBAG

The SWM SKIPBAG is very strong but may be weakened if damaged. Please check your bag after unpacking it and avoid puncturing or tearing it. Do not use the bag to dispose of sharp objects, hot ashes or anything that may penetrate it. The SWM SKIPBAG is a single use bag and will not be replaced once it has been used.

2. POSITIONING THE SKIPBAG

Position your SKIPBAG before you start to fill it. You may not be able to move it later and any attempt to do so may result in damage to the SKIPBAG or injury to yourself.

Please bear in mind that your SWM SKIPBAG will be collected by a large lorry, about the size of a fire engine. This will require a minimum of 4 meters (13 feet) access and overhead clearance for a crane.

Safe access is critical:

Please Ensure:

- The SWM SKIPBAG is left within 4 meters (13 feet) of a public highway.
- The highway itself is at least 4 meters (13 feet) wide to enable lorry access.
- The SWM SKIPBAG is positioned well clear of any walls, trees, parked cars, overhead wires or anything else that might obstruct the operation of a crane.

If you have any concerns about access, please contact us before placing your order.

Tel 01271 378198 or email enquiries@swmrecycling.co.uk.

A handling charge may be applied if collection is not possible due to access restrictions, or we have to make special arrangements.

Please Note:

- Lorries are not permitted to drive on block paving due to the risk of damage.
- SWM SKIPBAGS must not be placed on public highways, pavements or verges without obtaining prior permission from your local authority

3. FILLING THE SKIPBAG

Distribute your waste and its weight evenly and do not overload or fill the bag above the edge. Maximum filled weight: Small SWM SKIPBAG 1 Tonne, Medium SWM SKIPBAG 1.5 Tonnes and Large SWM SKIPBAG 1.5 Tonnes. If the bag is over filled you will incur additional charges.

As a guide:

- Heavy soil = 2/3 per bag
- Rubble = ¾ per bag
- Builders' waste = level bag

Large SWM SKIPBAGS can only be ¼ filled with heavy waste such as bricks and masonry. SKIPBAGS are intended for the disposal of large amounts of light, bulky waste such as kitchen units and care should be taken not to overload the bag. If you are in any doubt please contact us before purchase or enquire about one of our traditional skips.

Please note: SWM SKIPBAGS are intended for the disposal of ordinary household, garden and builders' waste only. SKIPBAGS should not be used to dispose of hazardous or specialist wastes e.g.

asbestos, WEEE (electrical goods including fridges, freezers etc.) batteries, gas bottles, liquids, chemicals, sprung mattresses and clinical or food waste. These are more costly to recycle or dispose of, so if we find any of the above in your SKIPBAG surcharges will be applied. Failure to declare these waste streams or comply with this guidance may put you in breach of UK environmental protection laws. For an exhaustive list of prohibited items or for further information regarding a particular waste stream, please contact us.

PERFECT FOR PLASTERBOARD

Providing it is uncontaminated and the ONLY waste stream in the SKIPBAG.

Due to EA legislation plasterboard cannot be accepted if it is mixed with other types of waste.

4. CONTACTING US TO ARRANGE COLLECTION

We are open Monday to Friday between 8am and 5pm (excluding Bank Holidays), Saturday 8am to 1pm. Please call 01271 378198 to arrange collection. You will be asked to provide:

- Daytime telephone number
- SWM SKIPBAG details: size, contents, location
- Confirmation regarding access see 'Positioning your bag' above
- Your unique collection ID if you've used SWM SKIPBAGS before (ref SKIPBAG PRO)

The SWM pre-paid SKIPBAG and collection service is valid for 1 year from the date of purchase. The price paid at the time of purchase is valid throughout this period.

If you wish to arrange a collection after this time you may incur a surcharge.

There are a small number of postcode areas we are unable to extend this pre-paid service. Please contact us for more information.

SWM will aim to collect your SKIPBAG within 5 working days, starting from the day after your request. This may be extended during peak times e.g. bank holidays but we'll always keep you posted.

Please note that the collection price will be confirmed at the time of booking. Price variations may apply in some areas e.g. remote postcode zones. If you have any concerns regarding your location please contact us before you purchase your SKIPBAG.

5. ALLOW ACCESS

You will need to ensure that the SWM SKIPBAG collection representative can access the collection site at any time between 6am and 9pm seven days a week, even if nobody is there. SWM reserve the right to refuse collection if a SKIPBAG is positioned beyond the reach of our vehicle, our lorry would need to drive onto block paving, the crane operation is obstructed, the bag is overloaded, overfilled, damaged or contains anything other than ordinary household, garden or builders' waste (please see 'Filling the bag' above), or if we cannot gain access to the site.

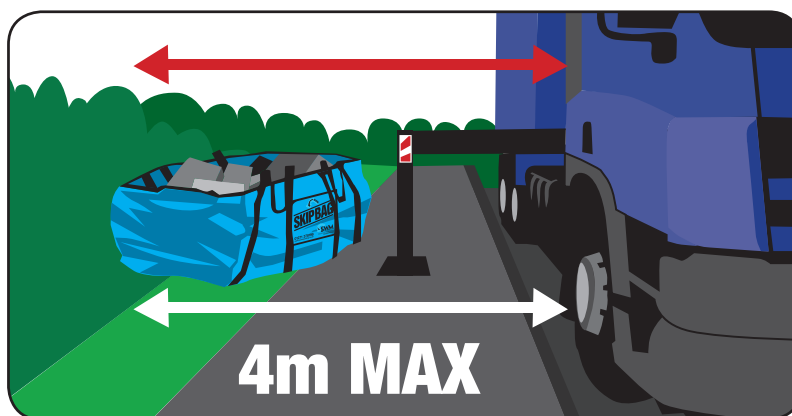
Please note that Plasterboard can only be collected if it is uncontaminated and the only waste stream in the SKIPBAG.

Please advise staff at the time of booking of any restrictions that may apply to the collection site e.g. a red route network, no parking, no waiting etc.

If collection is unsuccessful for any of these reasons it will not be possible to issue you with a refund.

6. REFUND POLICY

We hope that you won't change your mind, but if you do, you have up to 28 days to return your purchase and request a refund. Simply let us know so that we can amend your details and return your SWM SKIPBAG to us unused, and in its original packaging. When we have received it we'll cancel your order and issue a refund.



Garden household (exc.food) and builders or DIY waste



Appliances or electrical goods, batteries, chemicals food or clinical waste, asbestos liquids, gas bottles toxic or hazardous waste

Plasterboard will not be accepted if mixed with other waste: it must be segregated into its own SKIPBAG and free of contamination